

Terms and Conditions (OEM)

1 Payment and Shipment

We only accept payment by credit cards and bank wire transfers. Please note that you will be charged 4% or 5% for a credit card transaction. Customers should cover transfer fee. Production will start after a 50% security deposit. The remaining balance is to be settled before the shipment. (Our sales staff will contact you).

It takes from 35 to 60 days after the start of production. This can be subject to custom clearance delays. Please feel free to contact us. We use FedEx, DHL, Brinks, and UPS. Shipping charge will be covered by customers. Shipping insurance can be purchased for package coverage upon the customer's request. Please inform sales staff in advance before shipping.

2 Minimum Order Quantity

Silver Jewelry

- Sample

1 piece / design, Selling price = wholesale price x 100 %

If you reorder within one month, we will refund you the difference between the sample and the wholesale price.

- Order

100 pieces / design or the total amount of order is 3000 USD

10K and 14K Gold Jewelry

- Sample

1 piece / design, Selling price = wholesale price x 100 %

If you reorder within one month, we will refund you the difference between the sample and the wholesale price.

- Order

30 pieces / design or the total amount of order is 3000 USD

18K Gold Jewelry

- Sample

1 piece / design, Selling price = wholesale price x 100 %

If you reorder within one month, we will refund you the difference between the sample and the wholesale price.

- Order

20 pieces / design or the total amount of order is 3000 USD

3 Master Mold Fees

Customers shall pay for the molds required by OEM manufacturers and own parts of the manufacturing: master mold, rubber mold, and CAD. Customers can request the return of their possession of the molds after the order has been placed with the total amount of 3000 USD.

4 Designs and Customer Information PDPA

We value the importance of safeguarding our customers' designs and sensitive information. Our company has a strict non-disclosure policy of protecting customers' confidential information, including designs and property. In addition, we adhere to the standard of Personal Data Protection Act (PDPA) to ensure that all customer data is kept secure and confidential with the utmost care and respect.

5 Warranty and Repair Terms

At Well Field, our quality control is very strict. We provide a 90-day warranty which covers repairing or replacing defective products due to the manufacturing process. We will replace products that differ from ordered products or defective products.

Warranty exclusions

- Jewelry damaged by customers
- Products repaired by other company

Please return them within the warranty period or 90 days of delivery.

Aftercare service is very important for US at Well Field. We will try our best to provide you with the best after-service we can.

Well Field Corporation Co., Ltd.